

FastMail



A Reliable and Uncluttered Email Experience

FastMail Customer Story

The Visions Group can now reliably deliver important documents, manuscripts, and copy to their clients. No more hassle, no more junk filling their inbox. No more missed deadlines.

Challenge

The Visions Group has built its reputation around telling great stories. This includes manuscripts, scripts for television, and public relations and marketing copy. These materials are delivered to clients all over the world. Last-minute revisions are part of the process. Reliable communication is mandatory to be able to perform the job well. As The Visions Group has grown, so have the demands of their customers.

Jean Heller, a Partner with the firm, describes the dilemma: "Because The Visions Group has offices in Chicago, Los Angeles and Tampa Bay -- along with clients in all three areas -- there are two business elements without which we can't survive: telephones and email. Our email had been a disaster for more than four years, with massive amounts of spam, scams, phishing and pestering, and down time. We were sick and tired of accepting mediocrity and were ready to try anything."

Solution

The Visions Group was introduced to FastMail by its technology consultant. At first, the company wondered if changing email providers could really make a difference.

Then they experienced what a reliable and uncluttered email experience could be.

Jean was thrilled with the improvement, "The last three years have been a pleasure. The filtering system is virtually foolproof; whole days go by without a single item of spam." Jean also was amazed that FastMail was always available due to the unique architecture, "We've never had any down time -- not in three full years. The email is fast, dependable and versatile. All of our accounts are channeled into one place which delivers everything. We just couldn't be more satisfied."

thevisionsgroup
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Jean Heller
Senior Partner,
The Visions Group

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